

# Coronavirus (COVID-19)

Stay alert. Control the virus. Save lives.

## Portfolio Holder updates



# Housing Services



- All Housing services have resumed normal business activity
- Good progress on tackling backlog of non-urgent housing maintenance work
- Seeing a change in people's perceptions - now more willing to allow trades into homes
- Plans in place to move majority of all homeless households, including rough sleepers, who were temporarily rehoused during the height of the COVID-19 outbreak, into longer term suitable accommodation
- Working with private landlords, registered providers and utilising our own council owned stock to achieve this.
- Tenancy management teams busy within our estates and communities
- Work continues with our own housing development projects as well as working with developers to bring about more affordable homes.

# Environment and Regulatory Services



- The food and safety team have been offering guidance on risk assessments for the hospitality industry, hairdressers, and retailers in order for them to be able to open safely from 4 July.
- Taxi drivers are being provided with advice on fitting screens in their vehicles to protect themselves and passengers.
- The garden waste service has seen over 3000 **new** customers since the start of May, with an additional 400 joining every week.
- Litter continues to be an issue as more people go outside for exercise, especially on the coast. Increased messaging now in place to educate.
- 19 out of 23 public toilets have been reopened with social distancing measures being put in place.

# Planning and infrastructure

- As all of our car parks were open for business from 13 May with charging recommencing in our town and village car parks from 1 June, we have made arrangements to credit anyone who purchased a quarter 2 long-stay clock with a rebate off of their quarter 3 clock.
- We are currently selling parking clocks very successfully on line, via telephone calls to customer services or very recently in person from Appletree Court or Lymington Town Hall.
- Despite all of our coastal car parks operating at near capacity during June due to the recent hot weather the overall financial impact of businesses not fully opening until the 4 July will impact on our budgeted town and village centre income for June.
- Parking receipts for June are down £103k, making a cumulative loss in parking receipts of £556,000 for the year so far.

